



Host Feedback Form

We encourage all hosts to complete this feedback form in order for us to carry on providing a full and professional service as well as improve on our service wherever needed.

Family name:

Please answer all the questions below honestly so that we can keep improving our service in the future.

Student's details (name, nationality):

Please tick the box most appropriate to your student for each aspect of the stay:

	Excellent	Good	Average	Below average	Poor
Friendliness					
Behaviour					
Conversation					
Food acceptance					
Table manners					
Acceptance of family requests (smoking, time keeping)					

The English Language Centre Bristol
1 The Avenue
Bristol
BS8 3HG
T: +44 117 9707060
E: info@elcbristol.co.uk
www.elcbristol.co.uk



1) Please give details of anything that happened which you feel we should be aware of.

2) Was your student misinformed about meals, showers or anything else that we should be aware of? Please note that if you tell us that a student had received the wrong information, it's easier for us to get in touch with the agent to correct it.

Placement

3) Were you ever inconvenienced by a lack of information on this student? If yes, please give us examples.

Payment

4) Have you experienced any payment problems for this student? If yes, could you please give us details?

Thank you for your time. Your feedback is greatly appreciated and will be taken into consideration.